What are the hazards?	Who might be harmed	Controls Required	Additional Controls	Action by who?	Action by when?	Done
Spread of Covid-19 Coronavirus	 Staff Visitors to premises Cleaners Contractors Drivers Vulnerable groups – Elderly, Pregnant workers, those with existing underlying health conditions Anyone else who physically comes in contact with you in relation to business 	 Hand Washing Hand washing facilities with soap and water in place. Stringent hand washing taking place. See hand washing guidance in operation manual. Drying of hands with disposable paper towels. Gel sanitisers in any area where washing facilities not readily available Cleaning Frequently cleaning and disinfecting objects and surfaces that are touched regularly particularly in areas of high use such as counter surfaces, till screens, card machine buttons, computer keyboards and mouse, door handles, light switches, entrance area using appropriate cleaning products and methods. 	 STAFF TO WASH HAND ON ENTRY AND EXIT OF THE BUILDING Employees to be reminded on a regular basis to wash their hands for 20 seconds with water and soap and the importance of proper drying with disposable towels. Also reminded to catch coughs and sneezes in tissues – Follow Catch it, Bin it, Kill it and to avoid touching face, eyes, nose or mouth with unclean hands. Encourage staff to report any problems to MD. To help reduce the spread OF COVID-19 reminding everyone of the public health advice https://www.publichealth.hscni.net/news/covid-19-coronavirus Hand gel supplied at all points of service, both for customer and staff use. Rigorous checks will be carried out by line managers to ensure that the necessary procedures are being followed. Surfaces cleaned between customers where possible, otherwise every 15 mins. Perspex screens sanitised on 30-minute basis. 	Manager on duty and all team members	Daily – Regular intervals	
		Social Distancing Social Distancing -Reducing the number of persons in any work area to comply with the 1+ metre (3.5 foot) gap recommended by the Public Health Agency	Staff to be reminded on a daily basis of the importance of social distancing both in the workplace and outside of it. Keep 1+ metres distance in kitchen and prep areas and also in café service area – staff divided so one on till, one making drinks, one serving food. Do not enter walk ins or prep area if a person already there.			

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	Redesigning processes to ensure social distancing in place.	Tape to be used to mark out 1m + spacing for queues and one-way system to be put in place. Separate entrance and exit clearly marked. Management checks to ensure this is adhered to.	
	Taking steps to review work schedules including start & finish times/shift patterns to reduce number of workers on site at any one time. Also relocating workers to other tasks.	Tables spaced out as per government guidelines, all condiments wrapped and given out on request, all plates, cups and cutlery one use and disposable, tables fully sanitised between customers. Customers to clear own tables into bins provided.	
	Conference calls to be used instead of face to face meetings. Ensuring sufficient rest breaks for staff. Social distancing also to be adhered to in canteen area and smoking area.	Enforced table service to avoid queues within the café and ensure distancing between staff and customers can be maintained. Customers to be taken to their table by staff and are not permitted to enter the building until a table has become available for use. One-way system applied to café & promenade area to assist with social distancing. Direction arrows and one-way signs placed. Accepting credit/debit card payments only to avoid contact between people. Card reader extends through screen so is not handled by staff during transactions. Reader sanitised frequently. Card reader sanitised every 15 mins. Where cash payments are made, staff wear gloves during the transaction and sanitise hands afterwards. Customer service streamlined – ordering at one till, promoting a smooth transition of people moving and avoiding congestion along the customer walkway. All food and drinks delivered to the table by staff to avoid people congregating by till points.	

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	Wearing of Gloves Where Risk Assessment identifies wearing of gloves as a requirement of the job, an adequate supply of these will be provided. Staff will be instructed on how to remove gloves carefully to reduce contamination and how to dispose of them safely.	Hand gel (70% alcohol) provided for customer and staff use at each service point and entry/exit points. Staff to be reminded that wearing of gloves is not a substitute for good hand washing.	
	PPEPublic Health guidance on the use ofPPE (personal protective equipment)to protect against COVID-19 relates tohealth care settings. In all othersettings individuals are asked toobserve social distancing measuresand practice good hand hygienebehavioursSymptoms of Covid-19If anyone becomes unwell with a newcontinuous cough or a hightemperature in the work place theywill be sent home and advised tofollow the stay at home guidance.Line managers will maintain regularcontact with staff members duringthis time.	Screens provided at till point and point of service to create a physical barrier between staff and customers – also guards from sneezing and coughing. Face shields provided for staff to wear when delivering service to tables. Face masks to be made available if requested. Disposable one use menus for all café customers. Pens to be sanitised after each use. Internal communication channels and cascading of messages through line managers will be carried out regularly to reassure and support employees in a fast-changing situation.	
	If advised that a member of staff or public has developed Covid-19 and were recently on our premises (including where a member of staff has visited other work place premises such as domestic premises), the management team of the workplace will contact the Public Health Authority to discuss the case, identify	Line managers will offer support to staff who are affected by Coronavirus or has a family member affected. Ask staff to take their temperatures every morning before they come to work. If temperature above 37.8C then they stay at home	

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	people who have been in contact with them and will take advice on any actions or precautions that should be taken. <u>https://www.publichealth.hscni.net/</u>	Contact details to be collected for all café dining customers. Information to be handed in by guest when ordering. Contact details to be kept for 3 weeks as per government guidelines and kept in date order.	
	Drivers Procedures in place for Drivers to ensure adequate welfare facilities available during their work - Reference https://www.hse.gov.uk/news/drivers -transport-delivery-coronavirus.htm COVID-19-guidance on freight transport.	Communicate with companies we deliver to/from to ensure welfare facilities will be available to our drivers. Allowing delivery drivers adequate breaks to avail of proper welfare facilities.	
	Persons should not share vehicles or cabs, where suitable distancing cannot be achieved.	Company vans to be driver only. Staff to be informed not to car share.	
	Mental Health Management will promote mental health & wellbeing awareness to staff during the Coronavirus outbreak and will offer whatever support they can to help Reference - <u>https://www.mind.org.uk/information</u> -support/coronavirus-and-your- wellbeing/ www.hseni.gov.uk/stress	Regular communication of mental health information and open-door policy for those who need additional support.	

Covid-19 is a new illness that can affect your lungs and airways. It is caused by a virus called Coronavirus. Symptoms can be mild, moderate, severe or fatal.